

R. J. O'Brien COVID-19 Update

Along with the industry, R. J. O'Brien (RJO) remains keenly focused on the safety of our employees and clients, and the smooth continuation of our operations during the global health emergency of the novel coronavirus (COVID-19) pandemic. RJO has in place a comprehensive plan for scenarios in which offices are partially or wholly closed, including use of disaster recovery sites and a work-from-home strategy for all critical functions. RJO has validated this strategy by testing rolling work-from-home and existing emergency notification procedures for a quarantine scenario.

While our corporate headquarters currently remains open, RJO has enacted multiple preparations to protect the safety of our employees, including:

- A comprehensive global travel ban.
- Mandatory self-quarantine policies for employees who have recently traveled to impacted areas or live with those who have done so.
- Restricting external visitors to RJO offices.
- Awareness campaigns to staff with protection advice consistent with CDC guidelines, such as frequent hand washing, hand sanitizer and social distancing policies.
- Increasing the amount of hand sanitizer and sterilization products in all offices.

As always, our goal is to maintain the highest level of service to our clients. We have every confidence that RJO operations will continue in the event of a widescale work-from-home scenario. Should you have any questions or issues regarding RJO's operations, please contact your RJO broker or relationship manager. We are here for you!