

R. J. O'Brien COVID-19 Update

Along with the industry, R. J. O'Brien (RJO) remains keenly focused on the safety of our employees and clients, and the smooth continuation of our operations during the global health emergency of the novel coronavirus (COVID-19) pandemic. RJO has initiated a plan for scenarios in which offices are partially or wholly closed, including use of disaster recovery sites and a work-from-home strategy for all critical functions. RJO has validated this strategy by testing rolling work-from-home and existing emergency notification procedures for a quarantine scenario.

With the majority of RJO offices located within municipalities currently under Shelter At Home orders, RJO has enacted multiple preparations to protect the safety of our employees, including:

- A comprehensive Work From Home (WFH) program that allows for 99% of all RJO operations to continue unencumbered.
- A global travel ban.
- Restricting all non-essential personnel from RJO offices.

As always, our goal is to maintain the highest level of service to our clients. We have every confidence and have been very pleased with RJO's operation in a WFH situation. Should you have any questions or issues, please contact your RJO broker or relationship manager. We are here for you!